

# Gable Surveyors COVID-19 Policy

01/01/2023

## General

Gable Surveyors fully comply with government guidance for professionals working in other people's homes and advice on social distancing. This means we can survey the property you wish to sell or purchase.

There are no restrictions on the types of surveys we can carry out. However, if you or any member of your household is showing symptoms of COVID-19 or is self-isolating, you should inform us. In this case, we will not visit your property in person. Everyone should follow the latest guidance for households with confirmed or possible coronavirus infection.

When working in a household where somebody is clinically vulnerable but has not been asked to shield, for example, the home of someone over 70, prior arrangements should be made to avoid any face-to-face contact, for example, when answering the door.

Gable Surveyors keep a record of all visits for up to 21 days.

## What to expect from us

The surveyor who will inspect your property will communicate with you before the visit to discuss any Covid health issues to minimise the risk for all parties

Personal protective equipment (PPE) will be worn, which may include items such as safety helmets, gloves, eye protection, and overshoes for footwear when requested. In addition, respiratory protective equipment, such as face masks, will be worn when asked.

The surveyor will wear protective gloves throughout the inspection. Before leaving the property, the surveyor will account for all personal equipment and take away any used cleaning materials for safe disposal.

We aim to limit contact with our clients by adhering to social distance guidelines where possible and politely declining any generous offers of food and drinks.

## Advice for you

If your home is being surveyed, you should ensure the surveyor has access to all the parts of the property they need to inspect and minimise contact with the surveyor, for example, by staying in another room.

Maintain social distance from the surveyor by remaining 2m apart when possible. Avoid crowded areas such as hallways and avoid moving through them where possible.

Increase ventilation in the property by keeping doors and windows open where possible and running ventilation systems where fitted at all times.

If there are members of your household at higher risk, take extra measures to avoid contact.